

Skanska Sweden AB

**Quality Policy** 



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# Skanska Sweden Quality Policy

Skanska Sweden creates sustainable solutions for construction, civil, infrastructure, housing and commercial projects. Our values define how we develop our business, our employees and our services to our clients. **Together we build for a better society.** 

### **Purpose and Scope**

The Quality policy defines common principles for developing our ability to effectively deliver products and services that meet agreed quality in accordance with our customers' requirements and expectations. Everyone working at Skanska Sweden and on our sites has a responsibility to follow this policy and integrate quality work into their daily activities.

# **Principles**

### Our values lead the way

We are honest, transparent, and accountable in our business relationships. Being "By the Customer's Side" means that we listen to and work closely with our customers to understand their specific needs so that we can develop and deliver the right solutions. By focusing on customer value and long-term business relationships, we build trust and ensure that our customers see us as a reliable partner in both ongoing and future projects. When handing over to our customer, we know that the product is flawless and meets the set requirements. We care for our customer even after the handover and take responsibility for our warranty commitments.

#### We have the right working methods and competence

Everyone working at Skanska Sweden and on our sites has a responsibility to follow our methods in "Our Way of Working," where systematic quality work with deviation management for continuous improvement is an integral part. We create efficiency through continuous learning and motivated employees who want to deliver the right quality.

#### Together we drive development

We promote a leadership that creates an open culture where reporting and analysis of deviations are encouraged and natural. By leveraging the competencies of our employees and partners, we can create better solutions for our customers. We have a culture where everyone feels involved, safe, and encouraged to contribute.

Our Quality Policy is in alignment with Skanska Sweden's other policies and values. These can be found together with our work processes and tools in our management system, Vårt sätt att arbeta® (Our Way of Working).