

**Skanska Sweden's  
Quality Policy**

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## Quality Policy

Skanska Sweden creates sustainable solutions for construction, civil, infrastructure, housing and commercial projects. Our values define how we develop our business, our employees and our services to our clients. **Together we build for a better society.**

We are proud to be able to deliver long-term sustainable products and services. We take responsibility for fulfilling the agreed quality according to our customers' requirements and expectations.

Everyone working at Skanska Sweden and in our workplaces has a responsibility to follow this policy and integrate quality into their daily work.

### **We focus on the customer**

We work to ensure that each delivery is a good reference for future collaborations. We put the customer in focus and help to define clarify their needs. Through a close dialogue with the customer, we adapt the delivery so that we meet needs and expectations throughout our collaboration.

### **We take responsibility and work together**

We take overall responsibility for our delivery. In addition to external requirements, we place our own high demands on ourselves, our customers, our suppliers and our subcontractors. Through good cooperation with all parties involved, we prevent quality defects, evaluate compliance with requirements, and act when areas for improvement are identified.

### **We want to reach world class**

We have a high ambition and set challenging goals. One of our goals is to achieve world-class projects and production and this requires that we work systematically, share experiences and see new opportunities. By working according to and constantly improving our common working methods in Vårt sätt att arbeta® (Our Way of Working), we achieve success and develop together.

### **We make each other better**

We ensure a good diversity among our employees and maximize the different abilities, perspectives and conditions we have as individuals. We are a learning organization and work continuously to ensure and develop our overall competence. Through a committed leadership, we give our employees the right conditions to be able to be proactive and do the right thing from the beginning.

Our Quality Policy is in alignment with Skanska Sweden's other policies and values. These can be found together with our work processes and tools in our management system, Vårt sätt att arbeta® (Our Way of Working).